

PAYMENT METHOD

Please read our return policy which can be found in GTC IV. of our company.

The payment can be made in the “Checkout” section of the artypical.hu or of the artypical.store websites.

We accept major credit and debit cards. Debit card payment does not involve any further expense.

The Customer paying has to verify that they are the credit card holder. In case of lack of verification, the pre-order cannot be completed.

At the moment of submitting pre-order, the amount due gets only blocked. The actual payment happens only at the time of sending the email verifying the order and transportation.

If the amount due cannot be debited, the pre-order gets cancelled.

The Vendor does not preserve any data of the debit card. The Vendor can access only the pieces of partial information which were saved by the Customer (for example, the type of their credit card, its date of expiry, the cardholder’s name); these pieces of information are not sufficient to identify the credit card but are useful for the Customer’s next purchase. Hence the Vendor is not responsible under any circumstances for the misuse of credit cards, debit cards or top-up cards committed by a third party.

DELIVERY AND TRANSPORTATION

Every package contains the followings:

- the ordered product and the bag accompanying it
- possible gifts and marketing materials.

The Vendor sends the invoice for the order via email to the email address provided by the Customer.

The products will be delivered to the Customer’s house or to a pick-up point by the courier service specified by the Vendor. Delivery deadlines and fees can be found on the website.

The products will be delivered via the following ways:

- to the address provided by the Customer
- to the pick-up point provided by the Customer

The Customer receives a notification email of the completed delivery of the products to the place of collection after which they will have 10 (ten) days to pick up the product (in person or by proxy).

When collecting the products:

- the Customer will have to sign a declaration of receipt of the products

After receiving the products, it is the Customer's responsibility to check whether the packaging is intact (for example, wet or damaged box, etc.). In case of irregularities, the Customer is obliged to report them immediately and notify the courier and refuse to accept the products. Otherwise, the Customer may not exercise their rights in such case.